

## Decontamination of products to be returned for Service

Fairbridge Medical will only service products that are returned with a Certificate of Decontamination.

This is necessary to protect our staff from unknown contamination and to avoid cross contamination between products that are being serviced. (BS EN ISO 13485:2016)

Fairbridge Medical recommend the following methods for decontamination before returning the unit for service.

### Level 1 – Serious High-Level Contamination

Significant levels of particulate matter, blood, other bodily fluids – decontamination must be undertaken by a specialist company before returning the unit for service – Decontamination Certificate from the specialist company must also be included with the unit.

### Level 2 – Medium Level Contamination

Medium levels of particulate matter dried non-bodily fluids, NO blood - clean probe and unit with a solution of Milton diluted at a rate of 1 part Milton 2% (20,000 ppm of available chlorine) to 20 parts waters. (Do not immerse in any cleaning liquid).  
(Milton is a solution of 2% sodium Hypochlorite)

### Level 3 – Low level Contamination

Low levels of particulate matter – NO liquid or dried-on non-bodily fluids – unit may appear clean - using a soft cloth dampened with Dettol Antibacterial Surface Cleanser carefully wipe over all surfaces.

## Certificate of Decontamination

I confirm that this unit has been decontaminated in accordance with the indicated level of contamination and that it is safe for service.

Unit serial Number

Contamination Level

Authorised Signatory

Name and Address

Issue 1 : 2024